Dallas Lender Lunch

Hosted by SouthState Bank

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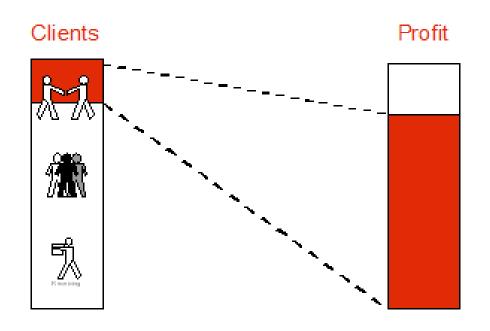


Customer Profitability



Dissecting Relationship Profitability





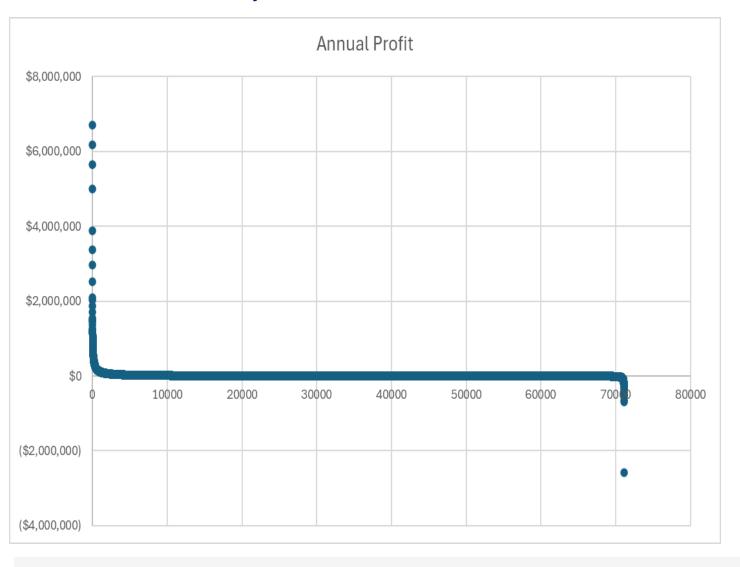
The top 20% of your clients Generate 80% of your profit

In banking, 10 % of customers generate 120% of your profit

Dissecting Relationship Profitability



Case Study – over \$40Bn bank, 71k commercial clients



- Top 0.04% of clients = 10% of all profits
- Top 1.56% of clients = 50% of all profits
- Top 7.56% of clients = 80% of all profits
- Bottom 48% of clients zero or negative profits
- Bottom 8.6% of clients earn substantial negative profits (subtract 10.3% of total profits)
- 30% of all loan commitments are made to bottom 10% of profitable clients
- Average loan size \$320k
- Average deposit size \$230k

Community Banking Industry Challenges and Opportunities

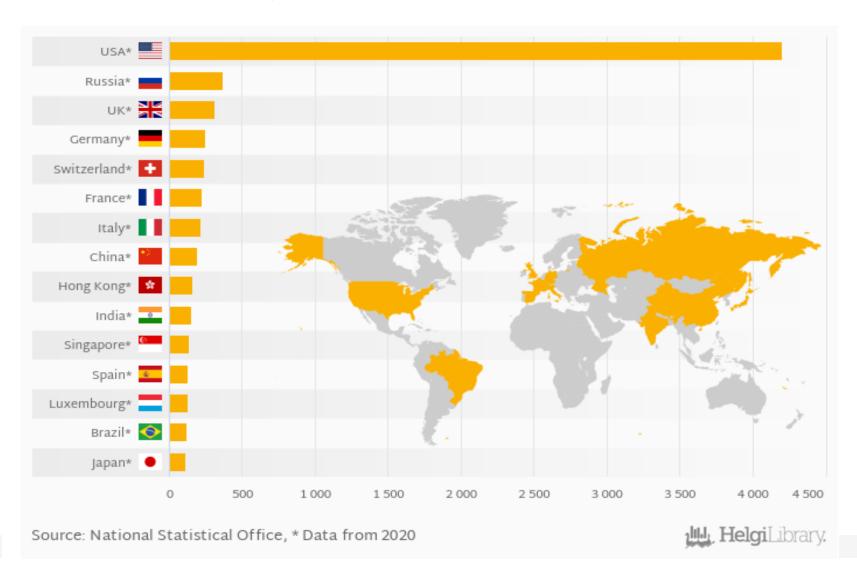


Why So Many Banks

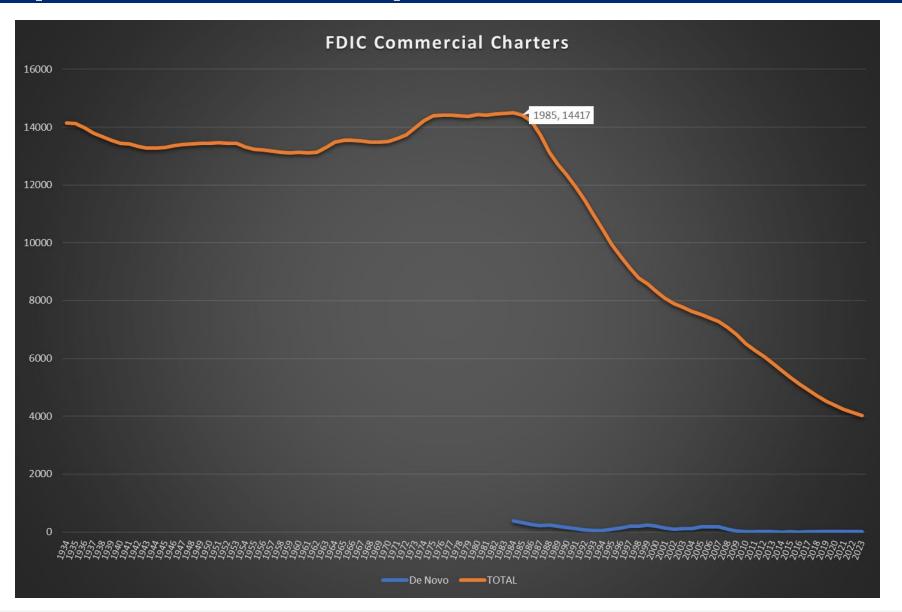
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What Country Has the Most Banks?

Number of Banks (banks), 2022 or latest

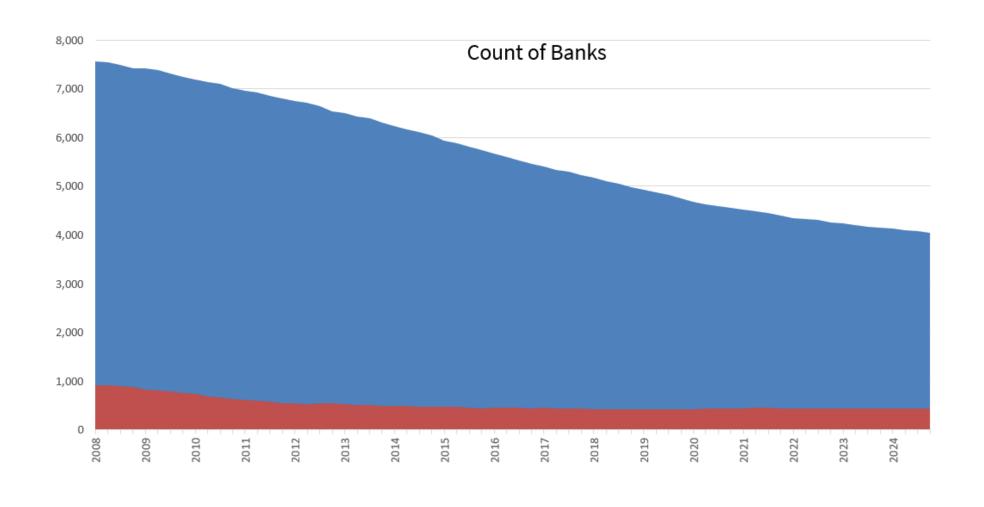






70% decline in the number of FDIC charters, 350 – 400 banks acquired per year





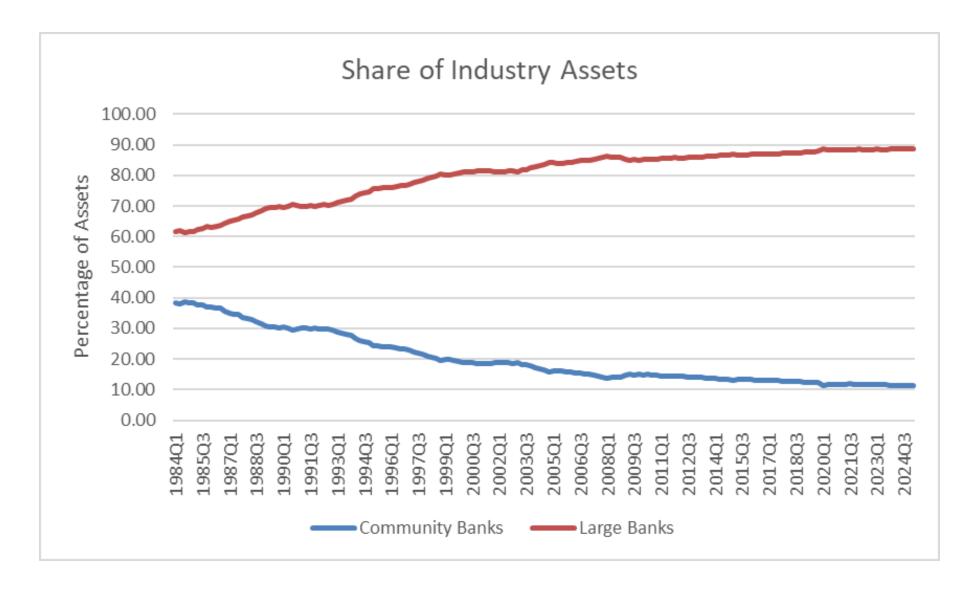
Not all banks are consolidating equally

Source: FDIC.

■ Community Banks

■ Noncommunity Banks

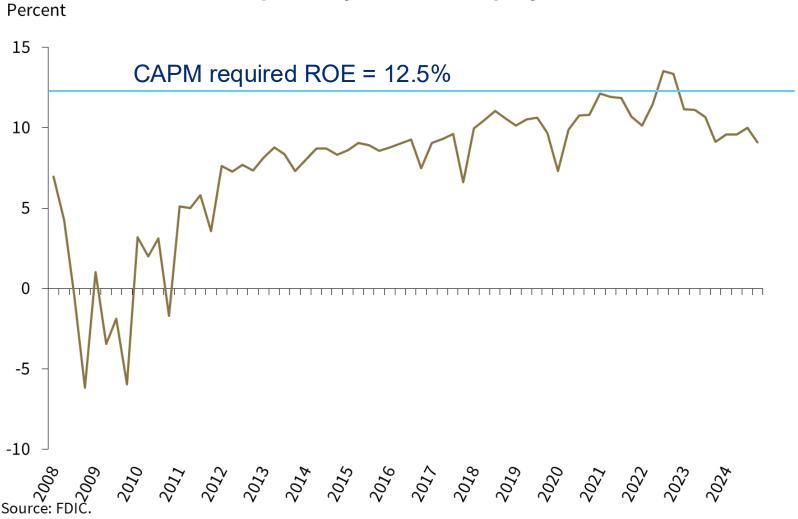




Shrinking market share for community banks (<\$10Bn assets)

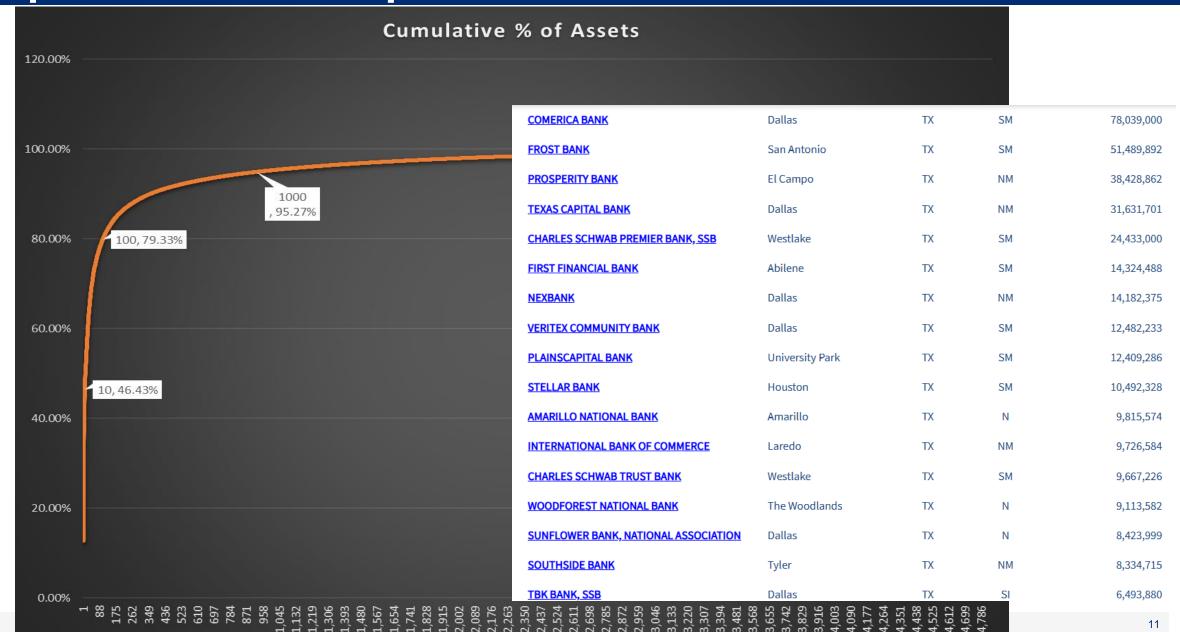






Defunct bank ROE = 1.66% (~ 12k banks, over 40yrs)





Banking is the Business of Keeping Loans Not Making Loans

Long-term Relationships, Size, Term, Credit Quality, Non-interest Income, Risk/Reward



Dissecting Banking Profitability









5yr Avg - Correlation to ROA - all banks \$100mm to \$10Bn assets

1	Nonint Inc/ Avg Assets	0.901
2	Nonint Exp/ Avg Assets	0.424
3	Net Loan Charge-Offs/ Avg Tot Lns & Lses	0.053
4	Average of Interest Exp/ Avg Assets	-0.049
5	Average of Interest Income/ Avg Assets	-0.033
6	Provision Exp/ Avg Assets	0.032
7	Yield on Earning Assets (%)	-0.028
8	Realized Gains/ Avg Assets	-0.026
9	Net Interest Income/ Avg Assets	-0.020
10	Net Interest Margin	-0.014
11	Net Loan Charge-offs	0.013
12	Total Assets	-0.004

Non-interest Income



Why Fee Income Matters?

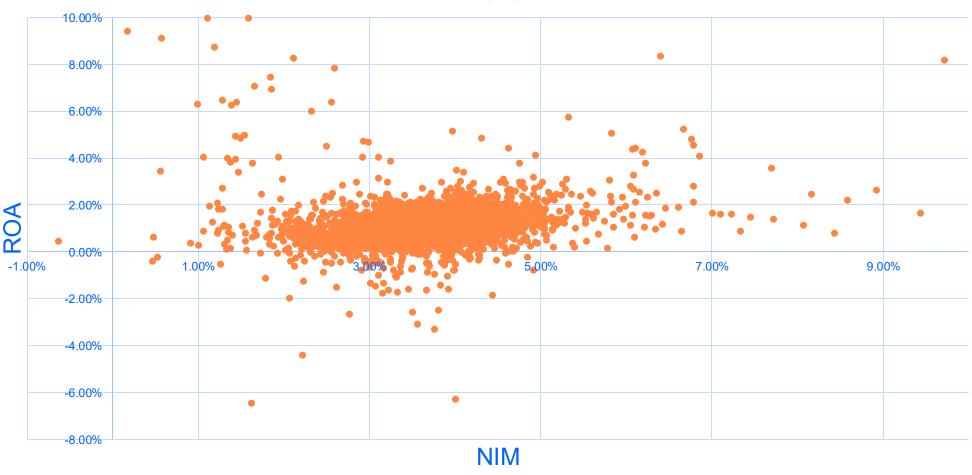
- Direct contribution to income
- Reflects value added
- Self-selecting profitable clients
- Less transparency is key

NIM - ROA/ROE relationship



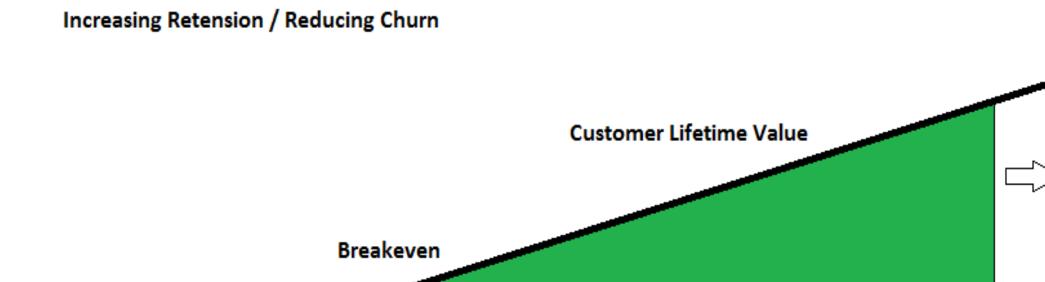
All Banks - 5YR AVG Net Interest Margin vs. 5YR AVG ROA

Correlation (R2) = **- 0.02**



Loan/ROE-ROA relationships





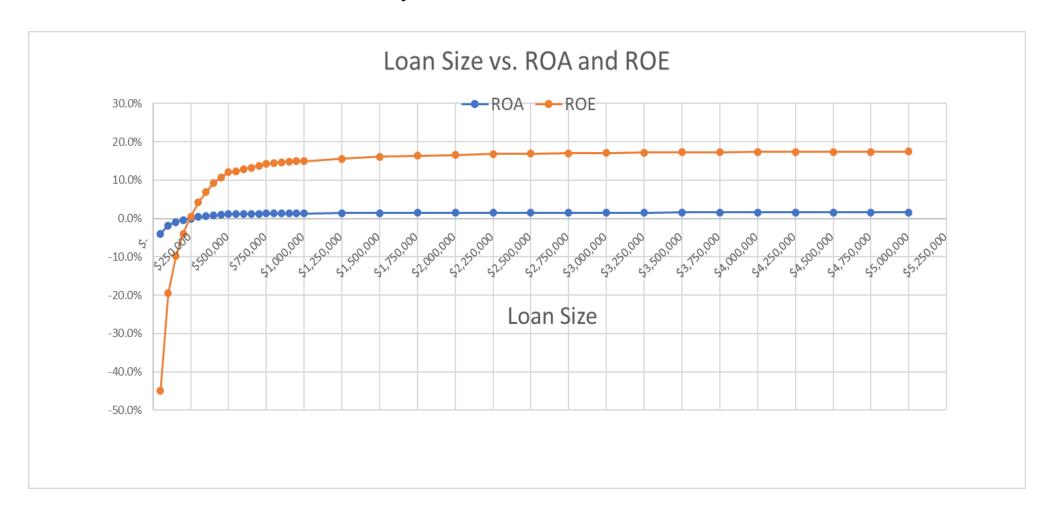
Customer Defection

Acquisition Cost





5yr CRE loan, S + 2.50%



Loan Size – scale matters



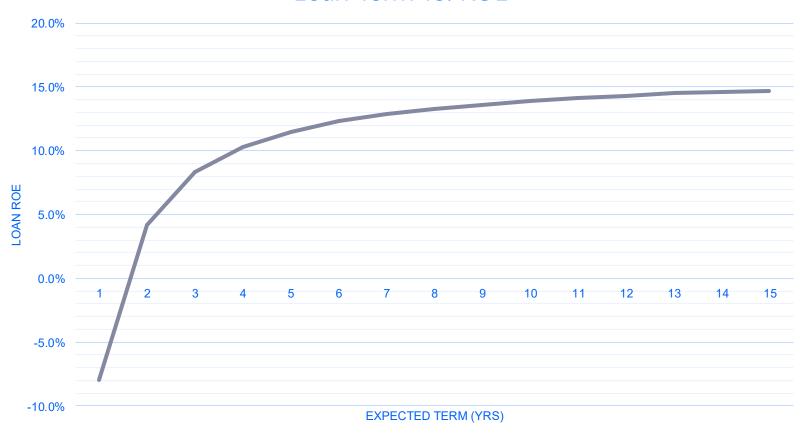
	Average Loan Size
Wells Fargo Bank	\$3,826,157
JPMorgan Chase	\$2,419,298
Bank of America	\$4,616,192
US Bank	\$2,356,782
PNC Financial	\$5,521,871
Regions Bank	\$6,248,154
Key Bank	\$6,982,759
Citi Bank	\$2,705,570
M&T Bank	\$2,713,273
Average	\$4,154,451

Loan Term



\$500k CRE loan, S + 2.50%

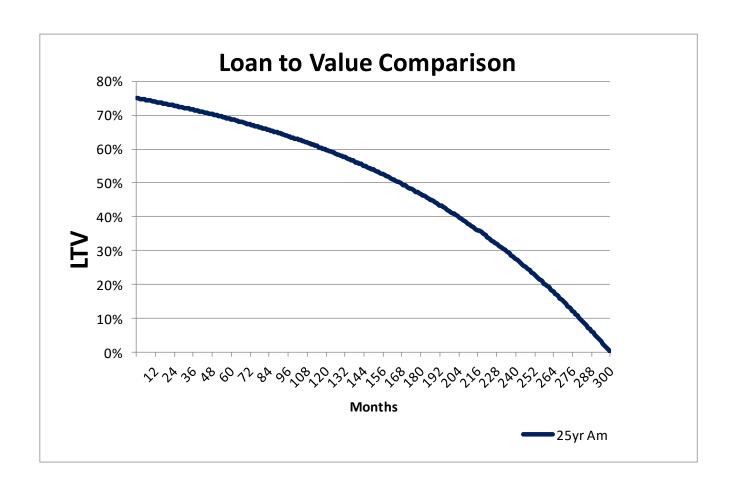
Loan Term vs. ROE



Loan Term



Equity Buildup

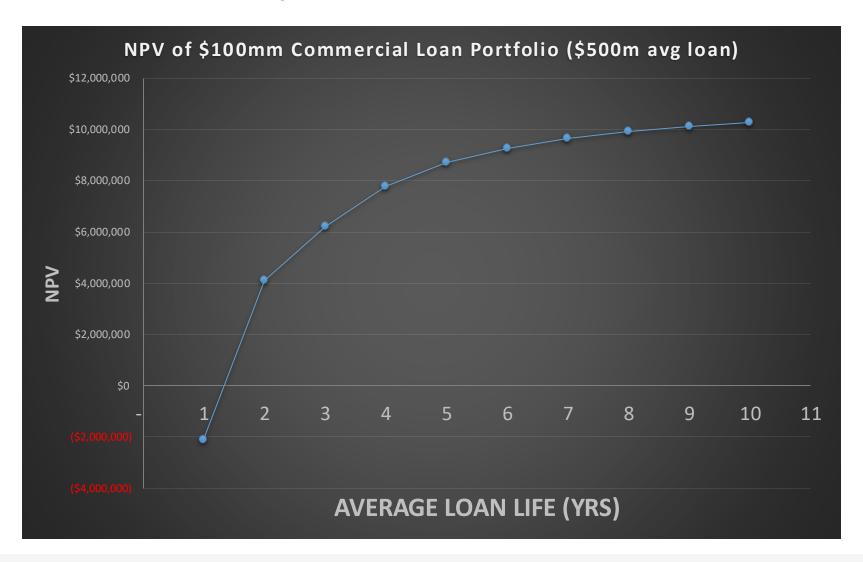


Term (yrs)	Principal Reduction
1	0.97%
2	2.11%
3	3.44%
4	4.65%
5	6.08%
7	9.26%
10	15.03%
15	28.05%

Long-term



Expected average life vs NPV of Income







Two identical \$100mm loan portfolios, only difference is expected average life

Loan Portfolio	\$ 100,000,000	\$	100,000,000
Avg Loan Size	\$ 500,000	\$	500,000
Avg Am (yrs)	22		22
Expected Avg Life (yrs)	6.99		2.32
Average Yield	6.72%		6.72%
COF	3.00%		3.00%
Credit Charge (per yr)	1.00%		1.00%
Avg Loan Acquisition Cost	\$ 6,400	\$	6,400
NPV Income Over 10yrs	?		?





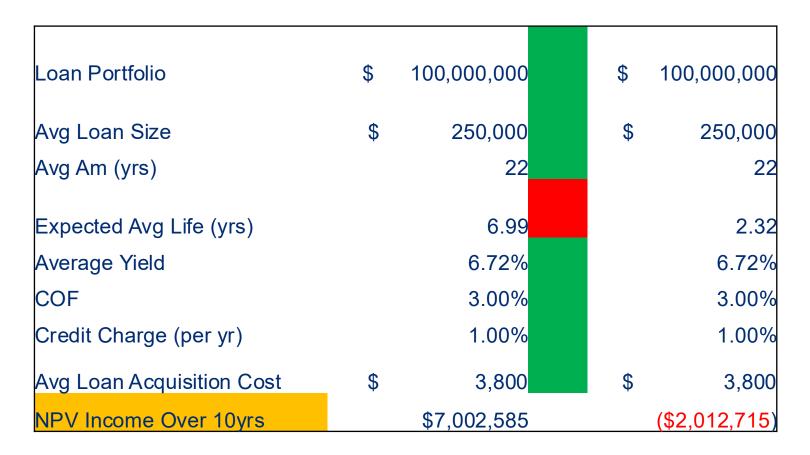
Difference in NPV of income?

Loan Portfolio	\$ 100,000,000	\$	100,000,000
Avg Loan Size	\$ 500,000	\$	500,000
Avg Am (yrs)	22		22
Expected Avg Life (yrs)	6.99		2.32
Average Yield	6.72%		6.72%
COF	3.00%		3.00%
Credit Charge (per yr)	1.00%		1.00%
Avg Loan Acquisition Cost	\$ 6,400	\$	6,400
NPV Income Over 10yrs	\$9,660,645		\$4,995,971





Two identical \$100mm loan portfolios, with smaller average loan size, difference in expected average life



Long-term relationships vs. churn





- \$1Bn commercial loan portfolio
- 5% growth target (\$50mm)



2% GDP



- \$1Bn commercial loan portfolio
- 2% organic growth (\$20mm)
- 3% market acquisition (\$30mm)



 3% market acquisition





- Market acquisition
 - Service, differentiated product, loan category
 - Pricing or credit



7yr avg loan life (3% runoff)

- \$1Bn commercial loan portfolio
- Loan production needs
 - \$30mm runoff
 - \$50mm growth
 - Total new production \$80mm to get to \$1.05Bn in loans

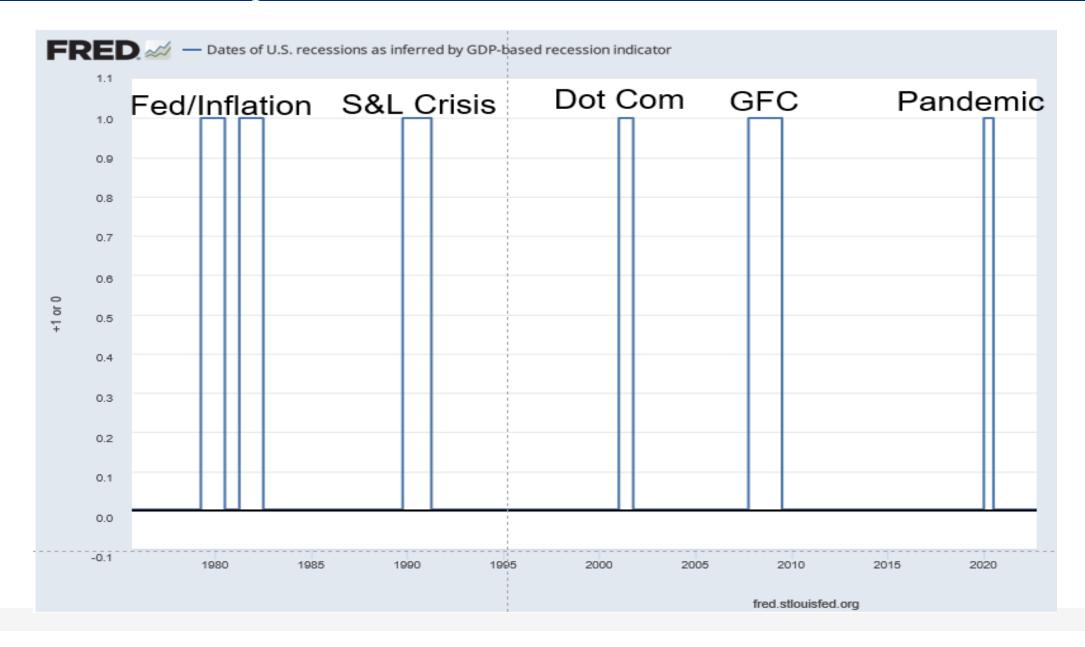
2.3yr avg loan life (36% runoff)

- \$1Bn commercial loan portfolio
- Loan production needs
 - \$360mm runoff
 - \$50mm growth
 - Total new production \$410mm to get to \$1.05Bn in loans



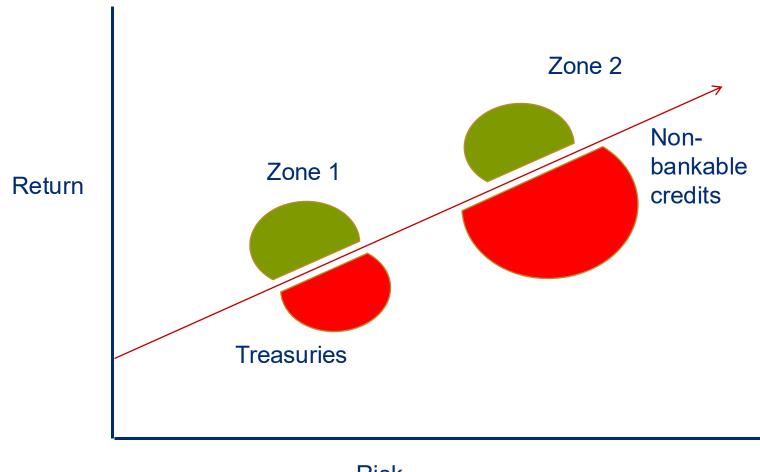
Credit Quality





Credit Quality





Risk

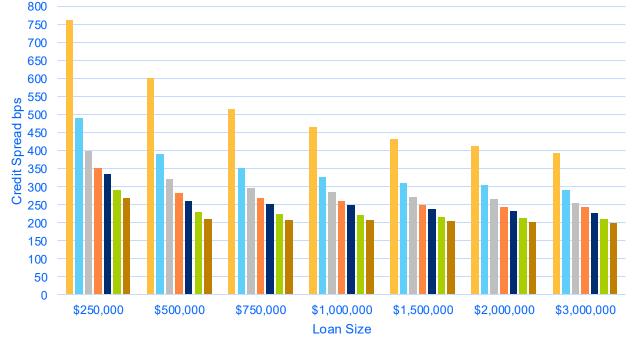
Credit Quality/Term/Size







Credit Spread for 15% ROE (1.0% Expected Loss)



Deposits and Profitability



Case Study – over \$40Bn bank, 71k commercial clients

Products	Correlation
Treasury Management Client?	0.1629
Merchant Services Client?	0.0659
Loan Client?	0.0480
Deposit Client?	0.0139
Private Wealth Client?	0.0134
Investment Services Client?	0.0032

Product usage and profitability

Size of Product	Correlation
Deposit Balances	0.721
Loans (Outstanding)	0.320
Treasury Fees (per yr)	0.164

- Product size and profitability
 - Loan-only ROE negative 100% to positive 25%
 - Deposit-only ROE negative 5% to positive 150%



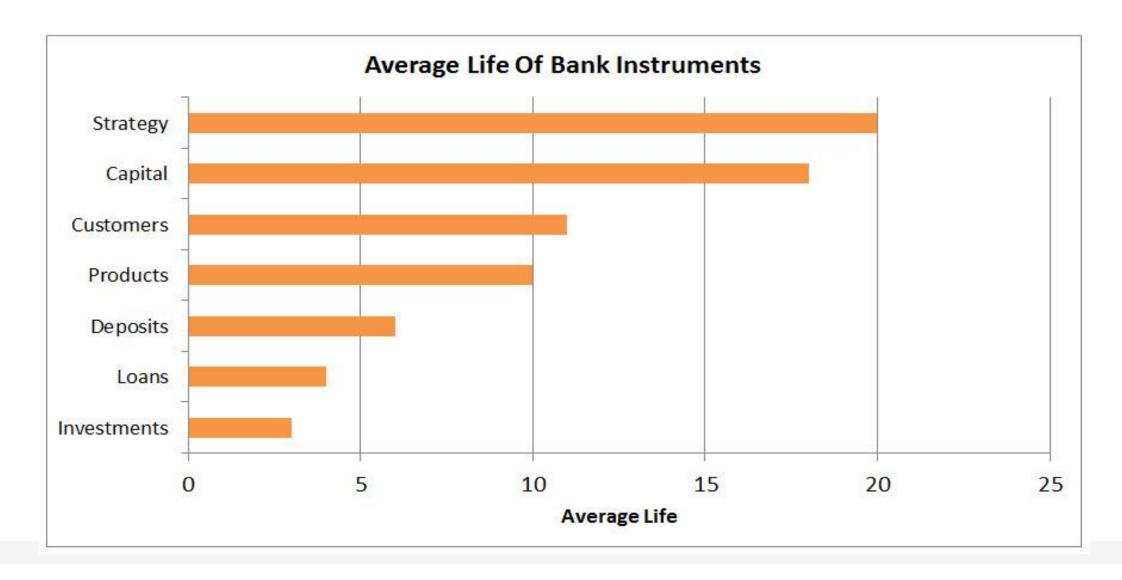


Attributes	Transaction	LT Relationship
Identify fit	Short term parking	Long term growth potential
Existing vs. New Customer	New focus	Existing focus
Commitment (prepay, term, products)	Minimal	Substantial
Equity buildup*	Minimal	Substantial
Value of free cash flow	Motivated to payoff loan	Motivated to deposit at bank
Match liability / assets	Mismatch	Matched
Potential upsell / cross-sell*	Low potential	High potential
Portable vs. planned obsolescence*	Client conditioned to repay	Client conditioned to retain
Balance sheet vs project finance*	Project/collateral focus	Balance sheet focus
Trusted advisor vs. order taker*	Order taker	Trusted Advisor





Potential upsell and cross-sell



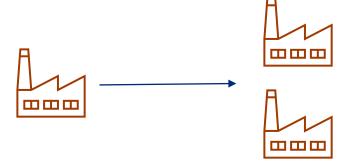
Relationship vs. Transaction (stickiness)



Balance sheet vs. project finance

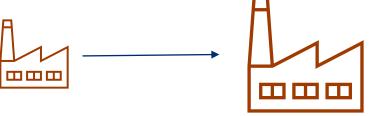


Change in collateral asset

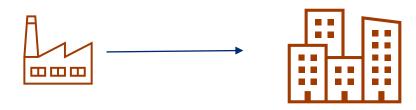


Addition in collateral asset





Expansion in collateral asset

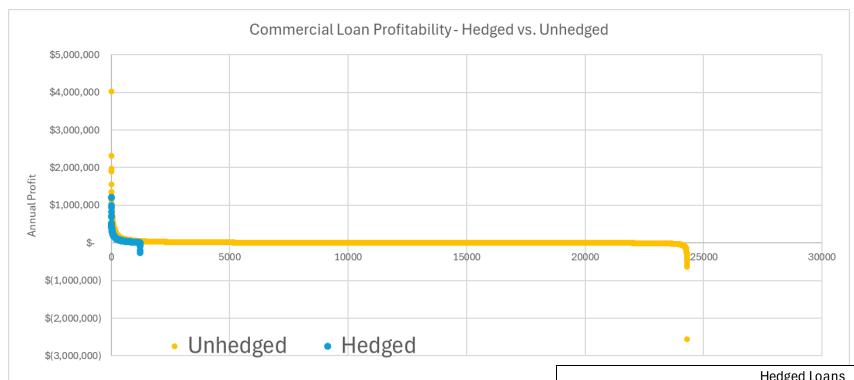


Change in business model

- More deposits
- More loan balances
- Longer relationships
- Less competition
- Less price sensitivity

Hedge Profitability Analysis

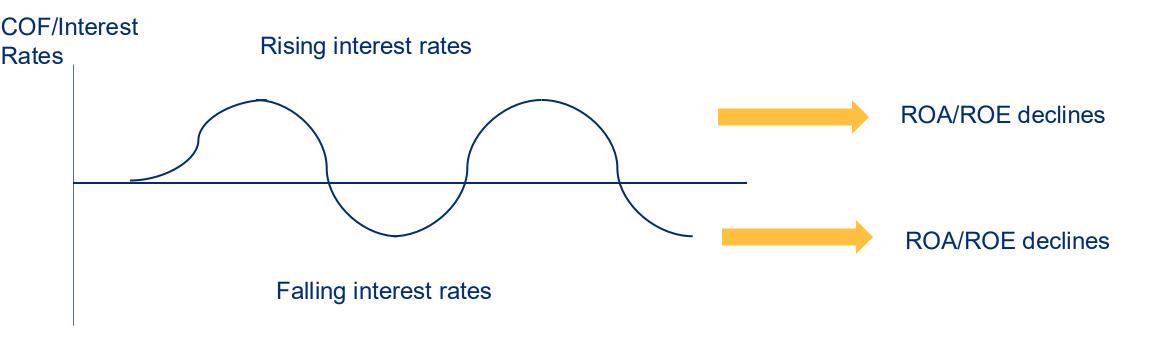




	Не	edged Loans	U	nhedged Loans	All Loans
Number of Borrowers		1,221		24,301	25,522
Percent of Borrowers		4.78%		95.22%	100%
Sum of Loans	\$ 4	1,154,648,834	\$	18,994,365,357	\$ 23,149,014,191
Sum of Annual Profit	\$	89,927,517	\$	279,050,696	\$ 368,978,213
Percent of Profit		24.37%		75.63%	100%
Average Annual Profit	\$	73,651	\$	11,483	\$ 14,457
Average Loan Size	\$	3,402,661	\$	781,629	\$ 907,022
# of Unprofitable Borrowers		15		5,653	\$ 5,668
Sum of Annual Loss	\$	(751,432)	\$	(61,864,502)	\$ (62,615,934)
Sum of Unprofitable Loans	\$	84,287,854	\$	6,569,289,755	\$ 6,653,577,609
% of Unprofitable Loans		2.03%		34.59%	36.61%

Risk Without Reward – fixed rate loans





Long-term Relationship vs. Transaction



Trusted advisor vs. order taker

Order taker

Trusted advisor













Attributes	Order taker	Trusted advisor
Banking, product, underwriting knowledge	Low	High
Growth potential	Low	High
Upsell and cross-sell potential (banking product needs)	Low	High
NPV income and ROE potential	Low	High
Credit and deposit volume	Low	High
Fee potential	Low	High
Number of prospects	Low	High
Number of clients	High (50 to 200)	Low (20 to 50)
Outbound calling frequency	Low	High

RAROC Loan Pricing – Best Practices

- Best is the enemy of good
- Designate an analyst as checkpoint for uniformity
- Use fund transfer pricing to measure product contribution
- Use outputs as ordinal ranking not arbiter of lending decisions



Thank you!

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Counterparty Risk – the risk that the counterparty will not perform pursuant to the contract terms. Borrowers should carefully assess counterparty risk when engaging in such a transaction as described herein.

Basis Risk – the risk that the floating rate interest payments made on the loan and the floating rate interest payments received on the hedge contract could be mismatched, specifically if the floating rate indices, spreads, and other terms are not exact.

Amortization Risk – the risk of the potential mismatch between the outstanding principal amount of the loan and the outstanding notional amount of the hedge. Amortization mismatches could also result in termination of portions of the hedge prior to maturity and under unfavorable conditions.

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